



Elections Office of the Registrar of Voters

Voting Accessibility Advisory Committee

October 30, 2015
2:00 p.m. – 3:30 p.m.



- Introductions
- Elections Office Organization
- Organizational Improvements
- Upcoming Elections
- Federal and State Laws
- Voter Accessibility Advisory Committee Goals
- Open Forum



What do we do?

- Maintain County's voter registration and election records
- Educate and assist the public in participating in the political process
- Conduct elections in a fair, accurate, accessible, secure, transparent and efficient manner

Who do we serve?

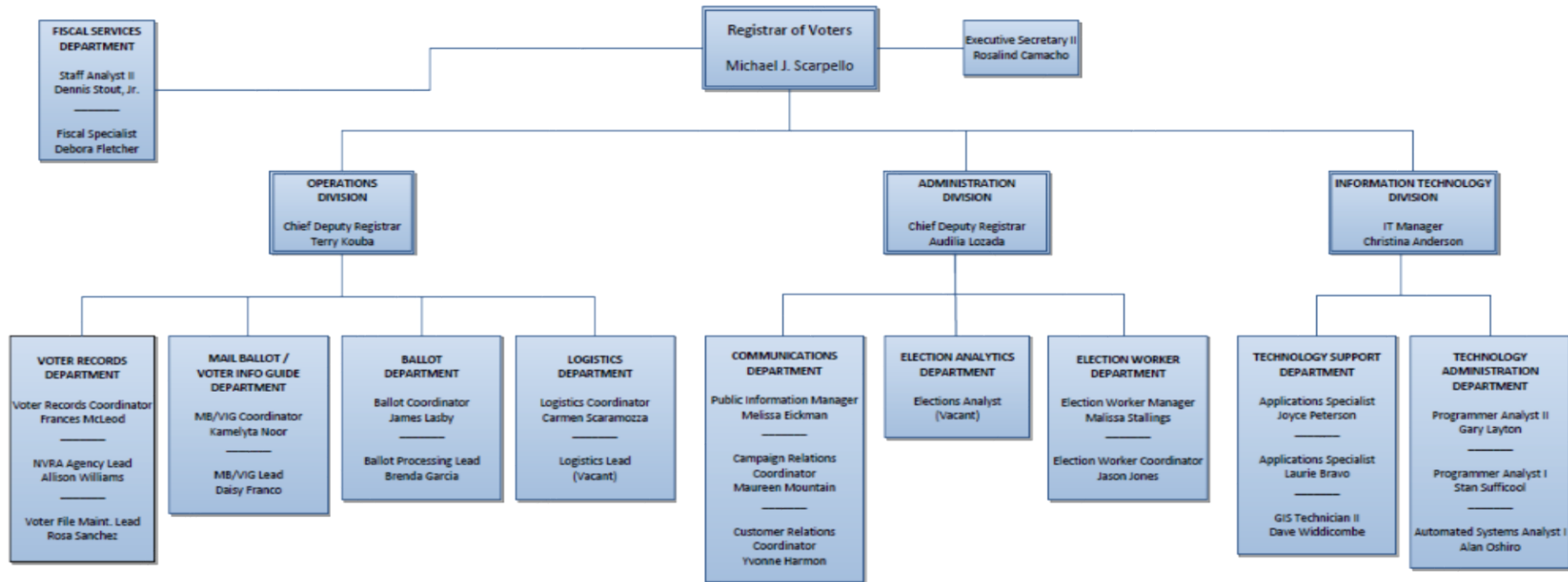
- 2 million residents, 730,000 registered voters residing in 20,000 square miles
 - 12th most populous in U.S.
 - More residents than 15 states
 - Largest county in U.S. in area
 - Larger than nine states
- Jurisdictions
 - 24 Cities
 - 52 School Districts
 - 69 Special Districts
 - 69 Judicial Offices
 - 56 Federal, State, and County Offices
 - 1,600 Precincts



Elections Office Organization



Elections Office of the Registrar of Voters



- Voter Records Department
 - Voter Registration
 - Voter Correspondence
 - NVRA Agency Coordination

- Mail Ballot / Voter Information Guide Department
 - Mail Ballot promotion & advertising
 - Mail Ballot coordination
 - Voter Information Guide
 - Applications (Mail Ballot, Poll Worker, Online Sample Ballot)
 - Voting Options
 - Sample Ballot
 - Candidate Statements
 - Information about Measures
 - Polling Place assignment



- Ballot Department
 - Ballot layout
 - Ballot translations

■ Logistics Department

- Polling place site selection
- Polling place signage & supplies



- Communications Department
 - Community Relations
 - Customer Service / Phone Bank
 - Early Voting
 - Media Relations
 - Website Coordination



- Election Analytics Department
 - Election process analysis
 - Plain language conversion
 - Legislation coordination

- Election Worker Department
 - Recruitment, training, and placement:
 - 3,000 Poll Workers
 - 500 Temporary Workers



- Election Technology Division
 - Geographical Information Systems (GIS)
 - Registered voter analysis
 - Census Bureau data analysis
 - Poll worker placement
 - Touch Screen Voting Machines
 - Voters with disabilities
 - Non-English speaking voters



■ Challenges

- 50% Reduction in Staff
- Smaller Budgets
- Historically Slow Election Results
- Redistricting/Reprecincting/New polling places
- New Top Two Primary/General Election

- New Organizational Structure
 - Highly trained staff and reliance on temporary workers
- Rebuilt office infrastructure
 - New communications and project management tools
 - Documentation of tasks and processes
- Updated Hardware / Software
- Redistricting / reprecincting
- Better polling places
- Redesigned ballot

- Improved mail ballot program (2015 - 52%)
- New polling place procedures
 - Built for accuracy—less provisionals, mistakes
 - Built for speed—rosters, supervisors, ballot boxes, procedures
- New poll worker training
 - Hands on training, advanced training, evaluation
- New ballot processing procedures
 - 40% faster results

- Improved communications efforts
 - New branding
 - New website
 - New web tools (polling place lookup, district lookup)
 - My Elections Gateway
 - Online Ballot Delivery Program for Military Voters
 - More informative Voter Information Guide

- VoteCal – November 2015 / June 2016
- Automatic Registration
- New voting system
- Mail Ballot / Vote Center Election Model (SB450)

Upcoming Elections

	2015 Consolidated Election	2016 Presidential Primary Election	2016 Presidential General Election
Contests	18	55	125
Polling Places	72	414	414
Total Poll Worker	450	2500	3500
Registered Voters	435,000	750,000	760,000
Voter Turnout	11%	25%	70%

Voters Have Three Voting Options:

1. Vote by Mail
2. Vote Early
3. Vote on Election Day at their assigned polling place



■ Vote By Mail

- Applications can be found at:
 - Elections Office Website
 - Back of Voter Information Guide
- Mail ballots can be delivered:
 - By mail via the U.S.P.S.
 - To any drop-off location
 - To the Elections Office
 - To any county polling place on Election Day

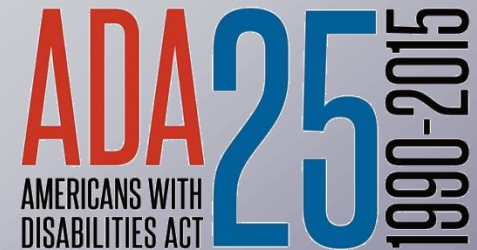


- Early Voting:
 - 2015 Consolidated Election
 - Elections Office - 29 days before Election
 - One offsite location - 8 days before Election
 - 2016 Presidential Primary and General Elections
 - Elections office - 29 days before Election
 - Four offsite locations - 8 days before Election



- Vote on Election Day
 - At assigned polling place
 - Polling place assignments can be found:
 - On the back of the Voter Information Guide
 - On the Elections Office website
 - By calling 800-881-Vote (8683) or 909-387-8300
 - Hours - 7 a.m. to 8 p.m.

- Voting Accessibility for the Elderly and Handicapped Act of 1984
 - Polling place accessibility
- Americans with Disabilities Act of 1990 (ADA)
 - Protections against discrimination
 - Reasonable accommodations for access
- Help America Vote Act of 2002 (HAVA)
 - Accessible voting machine at each polling place to allow voters with disabilities to vote privately and independently



- Elections Code section 12280
 - Efforts to meet SOS Polling Place Accessibility guidelines
- SOS guidelines and checklist
 - Tools for assistance with Polling Place accessibility
- California Code of Regulations, Title 24
 - Building code regulations

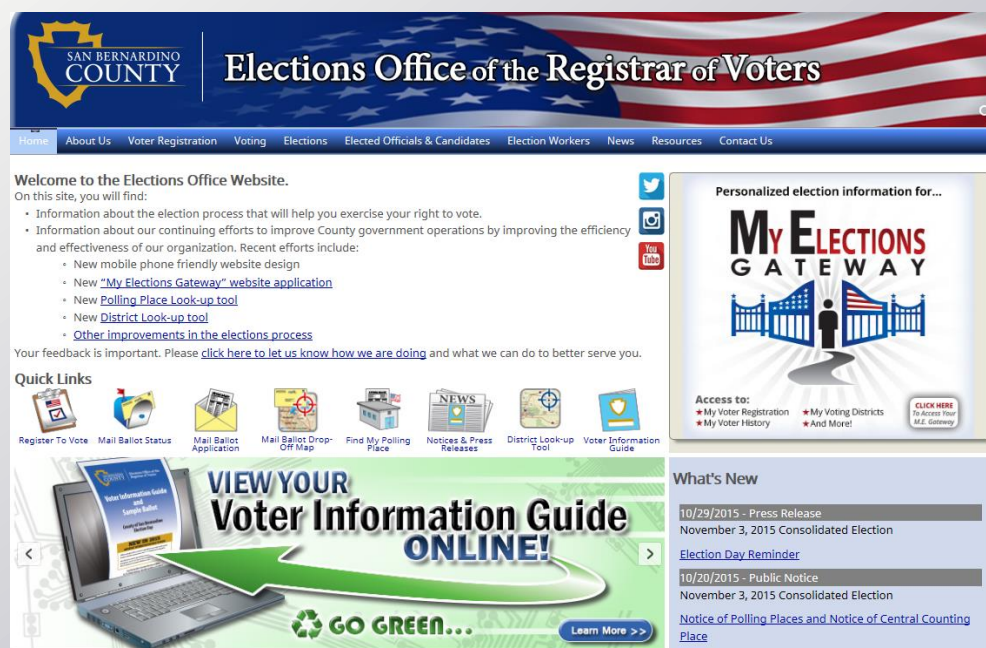
- Accessible polling places
 - Each polling place is surveyed and photographed
 - Ease of access (main thoroughfares and ADA compliance)
 - Room size
 - Parking availability
 - Clean/Maintained
 - Accessible hours
 - Security
 - Coordinator availability



- Election Day accommodations
 - Electronic voting machines with audio unit
 - Accessible voting booths
 - Assistance with voting
 - Curbside voting
 - Signage



- Website Accessibility
 - Plain language
 - Converting to accessible documents



- Poll Worker training
 - Sensitivity training video
 - Hands-on voting equipment training



- HAVA Grant Funding
 - New accessible voting booths
 - Accessibility of online documents
 - Readability analysis of informational documents
 - Tablets for polling place surveys
 - Poll worker training equipment

- The California VAAC
- Mission statement
 - “Advise, assist, and provide recommendations to the Secretary of State’s Office regarding the implementation of federal and state laws relating to access to the electoral process by voters with disabilities, so that all persons can vote independently and privately.”

- Polling places
 - Improve accessibility surveys
 - Convert to electronic survey tracking
- Website accessibility
 - Voter Information Guides
- HAVA grant funding opportunities
 - Automatic door openers for Elections Office



- New voting system purchase and implementation input
- Poll worker training
 - Training strategies
- Improve election materials
 - Plain language
 - Readability

- Increase partnerships and cooperation with community groups
- Voter outreach assistance
- Feedback on Elections Office performance

- Schedule future meetings
 - January 26 – tentative
 - Polling place accessibility guidelines
 - Polling place survey procedures
 - March - TBD
 - July - TBD

Discussion

Feedback, Questions, Comments

Thank You